WARNING
If you smell gas:
1. Open windows.
2. DO NOT try to light any appliance.
3. DO NOT use electrical switches.
4. DO NOT use any telephone in your building.
5. Extinguish any open flame.
6. Leave the building.
7. Immediately call your local gas supplier after leaving the building. Follow the gas supplier’s instructions.
8. If you cannot reach your gas supplier, call the Fire Department.

WARNING
Fire Hazard
Keep all flammable objects, liquids and vapors the minimum required clearances to combustibles away from heater.

Some objects will catch fire or explode when placed close to heater.

Failure to follow these instructions can result in death, injury or property damage.

WARNING
Improper installation, adjustment, alteration, service or maintenance can result in death, injury or property damage. Read the Installation, Operation and Service Manual thoroughly before installing or servicing this equipment.

Installation must be done by a contractor qualified in the installation and service of gas-fired heating equipment or your gas supplier.
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SECTION 1: HEATER SAFETY

Your Safety is Important to Us!
This symbol is used throughout the manual to notify you of possible fire, electrical or burn hazards. Please pay special attention when reading and following the warnings in these sections.

Installation, service and annual inspection of heater must be done by a contractor qualified in the installation and service of gas-fired heating equipment. Read this manual carefully before installation, operation or service of this equipment.

This heater is designed for heating nonresidential indoor spaces. Do not install in residential spaces. This heater is not certified to meet the requirements of NFPA30A-2012 Section 7.6.6. (maximum tube temperature of 750 °F (399 °C)). Do not install this heater in facilities where compressed natural gas (CNG) or liquid natural gas (LNG) are present. These instructions, the layout drawing, local codes and ordinances, and applicable standards that apply to gas piping, electrical wiring, venting, etc. must be thoroughly understood before proceeding with the installation.

Protective gear is to be worn during installation, operation and service in accordance to the Occupational Safety and Hazard Administration (OSHA). Gear must be in accordance to NFPA 70E, latest revision when working with electrical components. Thin sheet metal parts have sharp edges. To prevent injury, the use of work gloves is recommended. The use of gloves will also prevent the transfer of body oils from the hands to the surface of the reflector.

Before installation, check that the local distribution conditions, nature of gas and pressure, and adjustment of the appliance are compatible.

This heater must be applied and operated under the general concepts of reasonable use and installed using best building practices.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do no play with the appliance.

For additional copies of the Installation, Operation and Service Manual, please contact Roberts-Gordon LLC.

1.1 Manpower Requirements
To prevent personal injury and damage to the heater, two persons will be required for installation.

1.2 Safety Labels and Their Placement
Product safety signs or labels should be replaced by the product user when they are no longer legible. Please contact Roberts-Gordon or your ROBERTS GORDON® independent distributor to obtain replacement signs or labels. See Page 2, Figure 1 through Page 3, Figure 2.

1.3 California Proposition 65
In accordance with California Proposition 65 requirements, a warning label must be placed in a highly visible location on the outside of the equipment (i.e., near equipment’s serial plate). See label placement drawing and Page 2, Figure 1 for label location. Avoid placing label on areas with extreme heat, cold, corrosive chemicals or other elements. To order additional labels, please contact Roberts-Gordon LLC or your ROBERTS GORDON® independent distributor.
FIGURE 1: Top and Bottom Panel Label Placement

<table>
<thead>
<tr>
<th>Description</th>
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<tr>
<td>Logo Label</td>
<td>91013221</td>
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<tr>
<td>Rating Plate Label</td>
<td>91010401</td>
</tr>
<tr>
<td>Gas Connection Label</td>
<td>91018122</td>
</tr>
<tr>
<td>Proposition 65 Label (Not Shown)</td>
<td>91070016</td>
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<tr>
<td>Vent Length Label</td>
<td>91039500</td>
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</tbody>
</table>
FIGURE 2: Side and Back Panel Label Placement

<table>
<thead>
<tr>
<th>Description</th>
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<tr>
<td>Clearances to Combustibles Label</td>
<td>91013415</td>
</tr>
<tr>
<td>Wiring Label</td>
<td>91013303</td>
</tr>
<tr>
<td>Carbon Monoxide Hazard Label</td>
<td>91039501</td>
</tr>
<tr>
<td>Low Voltage Connection Label</td>
<td>91039701</td>
</tr>
<tr>
<td>Lighting Instruction Plate Label</td>
<td>91029602</td>
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</tbody>
</table>
SECTION 2: INSTALLER RESPONSIBILITY
The installer is responsible for the following:

- To install the heater, as well as the gas and electrical supplies, in accordance with applicable specifications and codes. Roberts-Gordon LLC recommends the installer contact a local Building Inspector or Fire Marshal for guidance.
- To use the information given in a layout drawing and in the manual together with the cited codes and regulations to perform the installation.
- To install the heater in accordance with the clearances to combustibles.
- To furnish all needed materials not furnished as standard equipment.
- To plan location of supports.
- To provide access to burners for servicing on all sides, for burner removal.
- To provide the owner with a copy of this installation, operation and service manual.
- To never use heater as support for a ladder or other access equipment and never hang or suspend anything from heater.
- To ensure there is adequate air circulation around the heater and to supply air for combustion, ventilation and distribution in accordance with local codes.
- To safely and adequately install heater using materials with a minimal working load of 75 lbs (33 kg).
- To ensure the heater is placed in a approved application.

2.1 Wall Tag
A laminated wall tag is available for the heater as a permanent reminder of the safety instructions and the importance of the required clearances to combustibles. Please contact Roberts-Gordon LLC or your ROBERTS GORDON® independent distributor to obtain the wall tag. Affix the tag by peeling off the backing of the adhesive strips on the rear surface and position the tag on a wall near the heater (e.g. thermostat or ROBERTS GORDON® Controller).

A copy of the wall tag (P/N 91037912) is illustrated on the back cover. For an immediate solution, you may affix this copy on the wall near the heater.

Know your model number and installed configuration. Model number and installed configuration are found on the burner and in the Installation, Operation and Service Manual. See Page 5, Figure 3 through Page 8, Figure 12. Write the proper clearance dimensions in permanent ink according to your model number and configuration in the open spaces on the tag.

2.2 Corrosive Chemicals

CAUTION

Product Damage Hazard
Do not use heater in area containing corrosive chemicals.

Refer to appropriate Material Safety Data Sheets (MSDS).

Failure to follow these instructions can result in product damage.

Roberts-Gordon LLC cannot be responsible for ensuring that all appropriate safety measures are undertaken prior to installation; this is entirely the responsibility of the installer. It is essential that the contractor, the sub-contractor, or the owner identifies the presence of combustible materials, corrosive chemicals or halogenated hydrocarbons* anywhere in the premises.

* Halogenated Hydrocarbons are a family of chemical compounds characterized by the presence of halogen elements (fluorine, chlorine, bromine, etc.). These compounds are frequently used in refrigerants, cleaning agents, solvents, etc. If these compounds enter the air supply of the burner, the life span of the heater components will be greatly reduced. An outside air supply must be provided to the burners whenever the presence of these compounds is suspected. Warranty will be invalid if the heater is exposed to halogenated hydrocarbons.

2.3 National Standards and Applicable Codes
All appliances must be installed in accordance with the latest revision of the applicable standards and national codes. This refers also to the electric, gas and venting installation. Note: Additional standards for installations in Public Garages, Aircraft Hangars, etc. may be applicable.
SECTION 3: CLEARANCES TO COMBUSTIBLES

3.1 Required Clearances to Combustibles

Clearances are the required distances that combustible objects must be away from the heater to prevent serious fire hazards. Combustibles are materials, that may catch on fire and include common items such as wood, paper, rubber, fabric, etc.

Maintain clearances to combustibles at all times for safety.

Clearances for all heater models are located on the burner of the heater and on Page 5, Figure 3 through Page 8, Figure 12 in this manual. Check the clearances on each burner for the model heater being installed to make sure the product is suitable for your application and the clearances are maintained. Read and follow the safety guidelines below:

- Keep gasoline or other combustible materials including flammable objects, liquids, dust or vapors away from this heater or any other appliance.
- The stated clearance to combustible represents a surface temperature of 90° F (32°C) above room temperature. Building materials with a low heat tolerance (such as plastics, vinyl siding, canvas, triply, etc.) may be subject to degradation at lower temperatures. It is the installer’s responsibility to assure that adjacent materials are protected from degradation.
- Maintain clearances from heat sensitive equipment and workstations.
- Maintain clearances from vehicles parked below the heater.
- Maintain clearances from swinging and overhead doors, overhead cranes, vehicle lifts, partitions, storage racks, hoists, building construction, etc.

NOTE: 1. All dimensions are from the surfaces of all tubes, couplings and elbows.
2. Clearances B, C and D can be reduced by 50% after 25' (7.5 m) of tubing downstream from where the burner and burner tube connect.

FIGURE 3: LEVEL REFLECTOR

<table>
<thead>
<tr>
<th>Model</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>A</th>
<th>B</th>
<th>C</th>
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WARNING

Fire Hazard

Keep all flammable objects, liquids and vapors the minimum required clearances to combustibles away from heater.

Some objects will catch fire or explode when placed close to heater.

Failure to follow these instructions can result in death, injury or property damage.

- In locations used for the storage of combustible materials, signs must be posted to specify the maximum permissible stacking height to maintain required clearances from the heater to the combustibles. Signs must be posted adjacent to the heater thermostat. In the absence of a thermostat, signs must be posted in a conspicuous location.
- Consult local Fire Marshal, Fire Insurance Carrier or other authorities for approval of proposed installation when there is a possibility of exposure to combustible airborne materials or vapors.
- Hang heater in accordance to the minimum suspension requirements on Page 16, Figure 15.
- If the radiant tubes must pass through the building structure, be sure that adequate sleeving and fire stop is installed to prevent scorching and/or fire hazard.
NOTE: 1. All dimensions are from the surfaces of all tubes, couplings and elbows.  
2. Clearances B, C and D can be reduced by 50% after 25' (7.5 m) of tubing downstream from where the burner and burner tube connect.

### FIGURE 4: ONE SIDE REFLECTOR

<table>
<thead>
<tr>
<th>Model</th>
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<th>B</th>
<th>C</th>
<th>D</th>
<th>(inches)</th>
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### FIGURE 5: TWO SIDE REFLECTORS

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### FIGURE 6: 45° TILT REFLECTOR

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NOTE: 1. All dimensions are from the surfaces of all tubes, couplings and elbows.
2. Clearances B, C and D can be reduced by 50% after 25’ (7.5 m) of tubing downstream from where the burner and burner tube connect.

### FIGURE 7: U-TUBE, LEVEL REFLECTOR

<table>
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<th>Model</th>
<th>A</th>
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<th>C</th>
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<th>A</th>
<th>B</th>
<th>C</th>
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<td>21</td>
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### FIGURE 8: U-TUBE, 45°

<table>
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<tr>
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<th>B</th>
<th>C</th>
<th>D</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
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</thead>
<tbody>
<tr>
<td>HEM-80</td>
<td>8</td>
<td>8</td>
<td>66</td>
<td>46</td>
<td>21</td>
<td>21</td>
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<td>8</td>
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<td>61</td>
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<td>84</td>
<td>66</td>
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<td>214</td>
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<td>HEM-200</td>
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<td>70</td>
<td>21</td>
<td>21</td>
<td>216</td>
<td>178</td>
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### FIGURE 9: U-TUBE, OPPOSITE 45° REFLECTOR

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<th>A</th>
<th>B</th>
<th>C</th>
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<td>78</td>
<td>22</td>
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<td>199</td>
<td>56</td>
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<td>84</td>
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<td>31</td>
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<td>56</td>
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<tr>
<td>HEM-200</td>
<td>12</td>
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<td>85</td>
<td>22</td>
<td>31</td>
<td>194</td>
<td>216</td>
<td>56</td>
</tr>
</tbody>
</table>
NOTE: 1. All dimensions are from the surfaces of all tubes, couplings and elbows.
2. Clearances B, C and D can be reduced by 50% after 25' (7.5 m) of tubing downstream from where the burner and burner tube connect.

**FIGURE 10: 2-FOOT DECO GRILLE AND PROTECTIVE GRILLE**

<table>
<thead>
<tr>
<th>Model</th>
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<th>C</th>
<th>D</th>
<th>(inches) A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>(centimeters) A</th>
<th>B</th>
<th>C</th>
<th>D</th>
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<td>168</td>
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<td></td>
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<tr>
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<td>46</td>
<td>77</td>
<td>46</td>
<td>16</td>
<td>117</td>
<td>196</td>
<td>117</td>
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<tr>
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<td>80</td>
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<td>16</td>
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</tr>
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<td>244</td>
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**FIGURE 11: LOWER CLEARANCE SHIELD***

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<th>C</th>
<th>D</th>
<th>(inches) A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>(centimeters) A</th>
<th>B</th>
<th>C</th>
<th>D</th>
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<td></td>
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<tr>
<td>HEM-115</td>
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<td>54</td>
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<td>50</td>
<td>55</td>
<td>16</td>
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<td></td>
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</tr>
<tr>
<td>HEM-200</td>
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<td>-</td>
<td>-</td>
<td>-</td>
<td>- UNAPPROVED</td>
<td>-</td>
<td>-</td>
<td>- UNAPPROVED</td>
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</table>

*When installed in the first 10' (3 m).

**FIGURE 12: VENTING**

<table>
<thead>
<tr>
<th>Model</th>
<th>A</th>
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<th>F</th>
<th>(inches) A</th>
<th>E</th>
<th>F</th>
<th>(centimeters) A</th>
<th>E</th>
<th>F</th>
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<td></td>
<td></td>
</tr>
<tr>
<td>HEM-150</td>
<td>20</td>
<td>30</td>
<td>18</td>
<td>51</td>
<td>77</td>
<td>46</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HEM-200</td>
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<td>30</td>
<td>18</td>
<td>51</td>
<td>77</td>
<td>46</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
SECTION 4: NATIONAL STANDARDS AND APPLICABLE CODES

4.1 Gas Codes

The type of gas appearing on the nameplate must be the type of gas used. Installation must comply with national and local codes and requirements of the local gas company.

Canada: Refer to Natural Gas and Propane Installation Code CSA B149.1 - latest revision.

4.2 Aircraft Hangars

Installation in aircraft hangars must be in accordance with the following codes:

United States: Refer to Standard for Aircraft Hangars, NFPA 409 - latest revision.
Canada: Refer to Natural Gas and Propane Installation Code CSA B149.1 - latest revision.

In aircraft storage and servicing areas, heaters shall be installed at least 10' (3 m) above the upper surface of wings or engine enclosures of the highest aircraft which may be housed in the hangar. The measurement shall be made from the wing or engine enclosure (whichever is higher from the floor) to the bottom of the heater.

- In shops, offices and other sections of aircraft hangars communicating with aircraft storage or servicing areas, heaters shall be installed not less than 8' (2.4 m) above the floor.
- Suspended or elevated heaters shall be so located in all spaces of aircraft hangars that they shall not be subject to injury by aircraft, cranes, movable scaffolding or other objects. Provisions shall be made to assure accessibility to suspended heaters for recurrent maintenance purposes.

4.3 Public Garages

Installation in garages must be in accordance with the following codes:

Canada: Refer to Natural Gas and Propane Installation Code CSA B149.1 - latest revision.

- Heaters must not be installed less than 8' (2.4 m) above the floor. Minimum clearances to combustibles must be maintained from vehicles parked below the heater.
- When installed over hoists, minimum clearances to combustibles must be maintained from the upper most point of objects on the hoist.

4.4 Electrical

The heater must be electrically grounded in accordance with the following codes:

United States: Refer to National Electrical Code®, NFPA 70 - latest revision. Wiring must conform to the most current National Electrical Code®, local ordinances and any special diagrams furnished.
Canada: Refer to Canadian Electrical Code, CSA C22.1 Part 1 - latest revision.

4.5 Venting

The venting must be installed in accordance with the requirements within this manual and the following codes:

Canada: Refer to Natural Gas and Propane Installation Code CSA B149.1 - latest revision.

4.6 High Altitude

These heaters are approved for installations up to 2000' (610 m)(US), 4500' (1370 m)(Canada) without modification. Consult factory if US installation is above 2000' (610 m) or Canadian installation is above 4500' (1370 m).
SECTION 5: MAJOR COMPONENTS

FIGURE 13: Major Component Descriptions - Standard Reflector

**Burner with Tube Gasket**
- Must be installed with the flame observation window facing down.

**Standard Reflector** (Aluminum or Stainless Steel)
- Alternate overlap as shown on overview and on Page 19, Figure 18. Minimum

**Burner Tube**
- Supplied in 10' (3 m) lengths. Burner tube is always the first tube after the burner.

**Combustion Air Weather Vent**
- Attach at flue end and air inlet where required.

**Reflector Support Strap & Wire Form**

**Flex Gas Line with Shut Off Cock**

**Tube**
- Heat treated aluminized tube supplied in 10' (3 m) lengths.

**Coupling Assembly with Lock**

**Reflector End Cap**
- Punch out center section to accommodate tube.

**Vent Adapter**

**Turbulator**
- Install turbulator as specified in the "Turbulator Installation" chart. See Page 22, Step 6.5. Turbulator is not required on the HEM-200.
FIGURE 14: Major Component Descriptions - High Efficiency Reflector

**Burner with Tube Gasket**
Must be installed with the flame observation window facing down.

**High Efficiency Reflector (Aluminum)**
Alternate overlap as shown on overview and on Page 19, Figure 18. Minimum overlap is 6” (16 cm).

**Combustion Air Weather Vent**
Attach at flue end and air inlet where required.

**Burner Tube**
Supplied in 10’ (3 m) lengths. Burner tube is always the first tube after the burner.

**Tube**
Heat treated aluminized tube supplied in 10’ (3 m) lengths.

**Tube and Reflector Hanger with Clamp Package-EF**
Position this hanger no more than 4” (10 cm) away from the burner.

**Tube and Reflector Hanger-EF**
Suspend system from these hangers.

**Reflector Support Strap & Wire Form-EF**

**Flex Gas Line with Shut Off Cock**

**Coupling Assembly with Lock**

**Reflector End Cap-EF**
Punch out center section to accommodate tube.

**Vent Adapter**

**Turbulator**
Install turbulator as specified in the "Turbulator Installation" chart. See Page 22, Step 6.5. Turbulator is not required on the HEM-200.
### 5.1 Standard Parts List

#### Table 1: Contents of the Burner Carton

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>HEM-80</th>
<th>HEM-115</th>
<th>HEM-150</th>
<th>HEM-200</th>
</tr>
</thead>
<tbody>
<tr>
<td>039XXXX</td>
<td>Burner Assembly (Rate and Fuel Varies)</td>
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<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>02568200</td>
<td>Gasket (Burner to Burner Tube)</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>138100NA</td>
<td>Installation, Operation and Service Manual</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
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<tr>
<td>03700009</td>
<td>Combustion Air Weather Vent</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>94273914</td>
<td>Hex Head Bolts 5/16&quot; - 18 Rolok</td>
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<td>4</td>
<td>4</td>
<td>4</td>
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<tr>
<td>96411600</td>
<td>Split Lock washer</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>91221100</td>
<td>Pipe Nipple (Galvanized) 1/2&quot; NPT x 4&quot;</td>
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<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>91412204*</td>
<td>3/4&quot; x 36' Vinyl Coated Flex Stainless Steel Gas Line (US Models Only)</td>
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<td>1</td>
<td>1</td>
<td>1</td>
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<tr>
<td>03051501</td>
<td>Turbulator Adapter</td>
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<td>91317310</td>
<td>Wire Terminal Receptacle .187 x .032</td>
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<td>8</td>
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<td>91309701</td>
<td>Cable Grommet - Liquid Tight</td>
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</table>

* Canadian Models: Rubber (Type 1) Gas Hoses available as an accessory. See Page 43, Section 9.

#### Table 2: Contents of Standard Core and Extension Packages

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>10' (3 m)</th>
<th>20' (6 m)</th>
<th>30' (9 m)</th>
<th>40' (12 m)</th>
<th>10' (2 m)</th>
<th>20' (6 m)</th>
<th>30' (9 m)</th>
<th>40' (12 m)</th>
<th>10' (2 m)</th>
<th>20' (6 m)</th>
<th>30' (9 m)</th>
<th>40' (12 m)</th>
</tr>
</thead>
<tbody>
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<td>03051101</td>
<td>Burner Tube, ALUMI-THERM® Steel, 10' (3 m)</td>
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<td>2</td>
<td>3</td>
<td>-</td>
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<td>2</td>
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<td>2</td>
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<tr>
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<td>-</td>
<td>-</td>
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<td>-</td>
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</tr>
<tr>
<td>03051601</td>
<td>Burner Tube, HT ALUMI-THERM® Steel, 10' (3 m)</td>
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<td>-</td>
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</tr>
<tr>
<td>03051602</td>
<td>Burner Tube, HT ALUMI-THERM® Steel - HE, 10' (3 m)</td>
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<td>02750303</td>
<td>Standard Reflector, 8' (3.5 m)</td>
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<td>6</td>
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<td>3</td>
<td>4</td>
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<td>0275035S</td>
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<td>3</td>
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<td>6</td>
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<tr>
<td>02750800</td>
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<td>2</td>
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<td>Stainless Steel End Cap with Hole</td>
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<td>2</td>
<td>3</td>
<td>4</td>
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<td>03050010</td>
<td>Reflector Support Package (Strap, Wire Form, Screws)</td>
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<td>2</td>
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<td>91107520</td>
<td>U-Clip Package</td>
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* Optional with the aluminized core package.
### Table 3: Contents of High Efficiency Core and Extension Packages

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<th>Part No.</th>
<th>Description</th>
<th>Core Packages</th>
<th>Extension Packages</th>
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<tr>
<td></td>
<td></td>
<td>10’ (3m)</td>
<td>20’ (6m)</td>
</tr>
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<td>Tube, HT Aluminized, 10’ (3 m)</td>
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</tr>
<tr>
<td>03051101</td>
<td>Burner Tube, ALUMI-THERM® Steel, 10’ (3 m)</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>03051601</td>
<td>Burner Tube, HT ALUMI-THERM® Steel, 10’ (3 m)</td>
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<td>1</td>
</tr>
<tr>
<td>01312700</td>
<td>Coupling Assembly</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>02750313</td>
<td>High Efficiency Reflector, 8’ (3.5 m)</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>02750802</td>
<td>High Efficiency End Cap</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>03090102</td>
<td>Tube and Reflector Hanger</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>91907302</td>
<td>S-Hook</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>03050012</td>
<td>Reflector Support Package (Strap, Wire Form, Screws)</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>91107720</td>
<td>U-Clip Package</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>90502701</td>
<td>Vent Adapter</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>01318902</td>
<td>Tube Clamp Package - EF</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

**NOTE:** High efficiency core and extension packages are available with aluminum reflectors only. High efficiency reflectors should NOT be used in applications exposed to wind.
Although not recommended, additional tube lengths may be added to the heater. Tubing must be aluminized (heat-treated), or porcelain coated. Additional tube lengths beyond the specified minimum tubing length are considered vent pipe for length determination. Maximum vent length allowed is 45’ (13.7 m) total.
To ensure your safety, and comply with the terms of the warranty, all units must be installed in accordance with these instructions.

The gas or the electrical supply lines must not be used to support the heater.

Do not locate the gas or electric supply lines directly over the path of the flue products from the heater.

The heater must be installed in a location that it is readily accessible for servicing.

The heater must be installed in accordance with clearances to combustibles as indicated on the heater and in this instruction manual.

The gas inlet pressure must be maintained as indicated on the rating plate.

Typical installation configurations are shown on Page 16, Figure 15.
FIGURE 15: Critical Hanger Placement

**Typical Suspension Details**

- **Beam Clamp**
- **Anchor Screw Hook 3/8”**
- **Concrete Beam Wood Beam**
- **Washers**
- **Chain Size 3/16” Minimum**
- **S-hooks**

**NOTE:** Suspension material provided by others.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>S-Hook</td>
<td>91907302</td>
</tr>
<tr>
<td>Tube/Reflector Hanger</td>
<td>0309010X</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Run Length</th>
<th>Typical Expansion</th>
<th>Minimum “X” Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>10’ - 50’</td>
<td>±1” (3 cm)</td>
<td>12”</td>
</tr>
<tr>
<td>51’ - 60’</td>
<td>±2” (5 cm)</td>
<td>18”</td>
</tr>
<tr>
<td>61’ - 70’</td>
<td>±3” (8 cm)</td>
<td>24”</td>
</tr>
</tbody>
</table>
6.1 Outdoor Mounting
The heater is meant for stationary mounting in all situations and should not be suspended from any structure which may become mobile or from any organic structures such as trees. Clearances to combustibles must be maintained in all cases; do not install heaters in a location such as a parking area, where a vehicle with a painted or non-metallic upper surface, may be parked within the clearances to combustibles. See Page 17, Figure 16.
The bottom of the combustion air inlet shall not be less than 12" (30 cm) above a surface which could support snow, ice, or debris.

FIGURE 16: Critical Hanger Placement (Outdoor Installation)

NOTE: High efficiency reflectors should NOT be used in applications exposed to wind.
FIGURE 18: Linear Heater Layout Overview

LEGEND

- Burner
- Reflector
- Tube
- Tube/Reflector Hanger
- Coupling Assembly
- Vent Adapter

a = 14" (36 cm) reflector width (not shown)
b = 2" (5 cm) end cap to burner
c = 2" (5 cm) end cap to hanger
d = 76" (229 cm) distance first hanger
e = 10" (305 cm) distance between hangers
f = 9.5" (24 cm) burner height
g = 17.5" (44 cm) burner length
Step 6.2 Burner Tube Installation

**NOTE:**
Tubing requires a downward slope of 1/2" (1.3 cm) per 20' (6 m) away from burner.

![Diagram showing the installation of a burner tube, including S-hooks, hangers, and welding instructions.]

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burner Tube</td>
<td>03051XXX</td>
</tr>
<tr>
<td>S-Hook</td>
<td>91907302</td>
</tr>
<tr>
<td>Tube/Reflector Hanger</td>
<td>0309010X</td>
</tr>
</tbody>
</table>

Step 6.3 Tube Clamp Package Installation

![Diagram showing the installation of a tube clamp package, including a bolt, tube clamp, and flat washer.]

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tube Clamp Package</td>
<td>0131890X</td>
</tr>
</tbody>
</table>
Step 6.4 Coupling and Tube Assembly

A. Close coupling and slide opposite end into tab. Position tab underneath guide rail.

B. Insert wide end of slide bar/coupling lock into guide rail on opposite end of tabs. Slide the slide bar/coupling lock up the guide rail until snug (approximately 3" (8 cm) to 4" (10 cm)).

C. Insert tubes into coupling until end of each tube rests against internal pins.

D. Strike slide bar/coupling lock with mallet or hammer until tight.

---

Step 6.4.1 Coupling and Tube Assembly (Continued)

Tighten slide bar as shown below.

Be sure not to over tighten slide bar/coupling lock. Slide bar/coupling lock should be within tolerance listed below.

Correct slide bar dimensions: ± 2" (5 cm)

Incorrect slide bar position

---

- Repeat Step 6.4 A - D until all tubes are assembled. See Page 22, Section 6.4.2.
Step 6.4.2 Coupling and Tube Assembly (Continued)

**Model** | **Tube Length Minimum**
---|---
HEM-80 | 20’ (6 m)
HEM-115 | 30’ (9 m)
HEM-150 | 40’ (12 m)
HEM-200 | 50’ (15 m)

**Step 6.5 Turbulator Installation**

Install turbulator as specified in the "Turbulator Installation" chart below. Turbulator is not required on the HEM-200.

**Turbulator Installation**

<table>
<thead>
<tr>
<th>Model</th>
<th>Turbulator Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEM-80</td>
<td>2nd 10' Section</td>
</tr>
<tr>
<td>HEM-115</td>
<td>3rd 10' Section</td>
</tr>
<tr>
<td>HEM-150</td>
<td>4th 10' Section</td>
</tr>
<tr>
<td>HEM-200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

- **Description** | **Part Number**
  - Turbulator Adapter | 03051501
  - Turbulator Section | 03051502
  - Tube | 91409XXX

Fold tab around outside of tube nearest to the vent to hold turbulator in place.
6.6 Reflector Installation

⚠️ WARNING

Fire Hazard

Support reflector with reflector hanger and support strap.

Reflector must not touch tube.

Failure to follow these instructions can result in death, injury or property damage.

---

NOTE: All tube surfaces must be covered by a reflector, except for a U-Tube.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tube/Reflector Hanger</td>
<td>0309010X</td>
</tr>
<tr>
<td>Burner Tube</td>
<td>03051XXX</td>
</tr>
<tr>
<td>Reflector-96&quot; (244 cm)</td>
<td>027503XX</td>
</tr>
</tbody>
</table>
Step 6.6.1 Reflector, U-Clip and Reflector Support Installation

The pictorial drawings of the heater construction in Section 6 are schematic only and provide a general guideline of where hangers, reflector supports and U-clips are to be installed.

To ensure proper expansion and contraction movement of the reflectors, a combination of U-clips and reflector supports are used. The positioning of reflector supports and U-clips depends on the individual installation. Use either pop rivets or sheet metal screws instead of U-clips when installing end caps and joint pieces in areas where impact and high wind may be a factor. The following rules must be observed.

1. Slide first reflector after burner a minimum 2" (4 cm) through first hanger and ensure reflector end cap is securely fastened via U-clips, pop rivets, or sheet metal screws. Position reflector support with tight screws in middle of first reflector.

2. The overlap at the first and second reflector is a slip overlap. Thereafter, every third reflector joint is a slip overlap. A slip overlap is achieved by either:
   a.) both reflectors lay inside a hanger.
   (No reflector support needed.)
   b.) using a reflector support with loose screws at the reflector overlap.

3. The remaining reflector overlaps require a non-slip overlap connection. To affix the reflectors together in a non-slip overlap either:
   a.) use reflector support and tight screws.
   b.) if both reflectors lay inside a hanger, u-clips or sheet metal screws may be used.

   This section of three reflectors joined together must be affixed to the tube with at least one reflector support with tight screws.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reflector Support Package</td>
<td>0305001X</td>
</tr>
<tr>
<td>Wire Form</td>
<td>91908004</td>
</tr>
<tr>
<td>Reflector Support Strap</td>
<td>0305000X</td>
</tr>
<tr>
<td>Screw #8 x 3/4</td>
<td>94320812</td>
</tr>
<tr>
<td>U-Clip Package</td>
<td>91107720</td>
</tr>
<tr>
<td>Reflector End Cap</td>
<td>027508XX</td>
</tr>
</tbody>
</table>

NOTE: High efficiency reflectors should NOT be used in applications exposed to wind.
Step 6.7 Burner Installation

Burner must be installed with the flame observation window facing down.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bolt</td>
<td>94273914</td>
</tr>
<tr>
<td>Burner</td>
<td>034XXXXX</td>
</tr>
<tr>
<td>Lock Washer</td>
<td>96411600</td>
</tr>
<tr>
<td>Gasket</td>
<td>02568200</td>
</tr>
</tbody>
</table>

**NOTE:** To ensure proper orientation, attach burner tube with tube weld facing downward.
SECTION 7: OPTIONAL HEATER ACCESSORIES

WARNING

Cut/Pinch Hazard
Wear protective gear during installation, operation and service.

Edges are sharp.

Failure to follow these instructions can result in injury.

7.1 U-Tube Configuration

Heaters are approved for optional U-Tube configurations.

The U-Tube may be installed in either a standard horizontal position, a 45° position or in an opposite 45° position as shown on Page 7, Figure 7 through Figure 9. When using a U-Tube configuration, the following additional rules must be adhered to:

- A minimum of 10' (3 m) on HEM-80 and a minimum of 15' (4.5 m) on HEM-115/150/200 is required between the burner and the U-Tube.

- The correct turbulator (See Page 22, Figure 6.5) must be installed in the last standard section of tube.

- The burner must never be operated in a tilted position.

- The heater must be properly supported at all locations. See Page 28, Figure 20.
**FIGURE 19: U-Tube Heater Assembly Overview**

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>U-Tube Package</td>
<td>03011XXX</td>
</tr>
<tr>
<td>180° U-Tube</td>
<td>013359XX</td>
</tr>
<tr>
<td>Tube and Reflector Hanger</td>
<td>030901XX</td>
</tr>
<tr>
<td>Coupling</td>
<td>01312700</td>
</tr>
<tr>
<td>Reflector End Cap</td>
<td>027508XX</td>
</tr>
<tr>
<td>U-Tube Support Bracket</td>
<td>030205XX</td>
</tr>
<tr>
<td>4&quot; (10 cm) U-Bolts</td>
<td>91912500</td>
</tr>
<tr>
<td>Reflector Support Set</td>
<td>030500XX</td>
</tr>
<tr>
<td>S-Hook</td>
<td>91907302</td>
</tr>
<tr>
<td>Hex Nut</td>
<td>92113000</td>
</tr>
<tr>
<td>Lock Washer</td>
<td>96411500</td>
</tr>
</tbody>
</table>
FIGURE 20: U-Tube Heater Layout Overview

**LEGEND**

- **Burner**
- **Reflector**
- **Tube 10' (3 m)**
- **Tube 5' (1.5 m)**

<table>
<thead>
<tr>
<th>Tube/Reflector Hanger</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coupling Assembly</td>
</tr>
<tr>
<td><strong>U-tube</strong></td>
</tr>
</tbody>
</table>

- **a = 14" (36 cm)** reflector width (not shown)
- **b = 2" (5 cm)** end cap to burner
- **c = 2" (5 cm)** end cap to hanger
- **d = 7'6" (229 cm)** distance first hanger
- **e = 10' (305 cm)** distance between hangers
- **f = 5' (153 cm)** distance between last full tube hanger and half tube hanger
- **g = 17.5" (44 cm)** burner length
- **h = 9.5" (24 cm)** burner height

*Requires the last reflector before the u-tube to be cut in half for use on both sides.

**Requires the last tube before the u-tube to be cut in half for use on both sides.
7.2 Elbow Package Configuration

Step 7.2.1 Elbow Installation

- **Description** | **Part Number**
  - Elbow Package | 027187XX
  - 90° Elbow | 01335801
  - Coupling | 01312700
  - Reflector End Cap | 027508XX
  - Reflector Joint Piece | 027509XX
  - U-Clip Package | 91107720

Minimum Distance Required Between Burner and Elbow

<table>
<thead>
<tr>
<th>Model</th>
<th>Minimum Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEM-80</td>
<td>10' (3m)</td>
</tr>
<tr>
<td>HEM-115</td>
<td></td>
</tr>
<tr>
<td>HEM-150</td>
<td>15' (4.5m)</td>
</tr>
<tr>
<td>HEM-200</td>
<td></td>
</tr>
</tbody>
</table>

Step 7.2.2 Elbow Installation

Step 7.2.3 Reflector Joint Installation
Step 7.2.4 Reflector Joint Installation

Cut away contour with tin snips.

Punch/drill six 3/32” (2 mm) holes.

Step 7.2.5 Reflector Joint Detail

Install reflector end cap.

Attach reflector joint with six #8 sheet metal screws.

FIGURE 21: Reflector Joint Detail
7.3 Reflector Side Extension

Step 7.3.1 Bracket Installation

Use additional supports in high air movement applications.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reflector Side Extension Package</td>
<td>0271270X</td>
</tr>
<tr>
<td>Reflector Side Extension-96&quot; (244 cm)</td>
<td>0136800X</td>
</tr>
<tr>
<td>Retainer Clips</td>
<td>02751200</td>
</tr>
<tr>
<td>Sheet Metal Screws</td>
<td>94118106</td>
</tr>
<tr>
<td>Order Separately</td>
<td></td>
</tr>
<tr>
<td>Reflector Side Extension Bracket</td>
<td>01329911</td>
</tr>
</tbody>
</table>

Step 7.3.2 Side Reflector Installation

#8 x 3/8 (3.9 x 9.5 mm) Sheet Metal Screw

Cut relief notches for supports and hangers.
7.4 Lower Clearance Shield Installation
Step 7.4.1 Shield Support Strap Assembly

![Diagram of Lower Clearance Shield Installation]

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lower Clearance Shield Package</td>
<td>01397501</td>
</tr>
<tr>
<td>Shield Support Strap</td>
<td>01397500</td>
</tr>
<tr>
<td>Lower Clearance Shield 8’ (244 cm)</td>
<td>02793000</td>
</tr>
<tr>
<td>Locknut #8</td>
<td>92311400</td>
</tr>
<tr>
<td>Flat Washer #8</td>
<td>95310800</td>
</tr>
<tr>
<td>Screw #8 x 3/8”</td>
<td>93511406</td>
</tr>
</tbody>
</table>

7.5 Two-Foot Decorative Grille Installation
Step 7.5.1 Grille Installation

![Diagram of Two-Foot Decorative Grille Installation]

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aluminum Grille 2’ x 4’</td>
<td>91407000</td>
</tr>
</tbody>
</table>
Step 7.5.2 Frame Shield Installation

Step 7.5.3 Reflector Side Extension Installation for Decorative Grilles

**NOTE:** If the decorative grille system is to be installed in an area with considerable air movement, it is recommended that one #8 x 3/8" sheet metal screw be installed per reflector extension to prevent it from blowing over.

<table>
<thead>
<tr>
<th>Distance &quot;A&quot;</th>
<th>Extension</th>
<th>Part No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum</td>
<td>Maximum</td>
<td>Width</td>
</tr>
<tr>
<td>2&quot; (4 cm)</td>
<td>6&quot; (15 cm)</td>
<td>01370XXX 8&quot; (20 cm)</td>
</tr>
<tr>
<td>6&quot; (15 cm)</td>
<td>10&quot; (26 cm)</td>
<td>01370XXX 12&quot; (30 cm)</td>
</tr>
<tr>
<td>10&quot; (26 cm)</td>
<td>14&quot; (37 cm)</td>
<td>01370XXX 16&quot; (40 cm)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reflector Side Extension-48&quot; (122 cm)</td>
<td>01370XXX</td>
</tr>
</tbody>
</table>
7.6 Protective Grille Installation

Step 7.6.1 Silicone Cap Installation

**NOTE:** Protective grille available for use with standard reflector ONLY.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grille Section</td>
<td>08050001</td>
</tr>
<tr>
<td>Grille End Cap</td>
<td>08050002</td>
</tr>
<tr>
<td>Silicone Cap</td>
<td>91915951-6P</td>
</tr>
</tbody>
</table>

Step 7.6.2 Grille End Cap Installation

A

B

C

D

Step 7.6.3 Grille Installation
**SECTION 8: VENTING**

---

**WARNING**

**Carbon Monoxide Hazard**

Heaters installed unvented must be interlocked with sufficient building exhaust.

Heaters must be installed according to the installation manual.

Failure to follow these instructions can result in death or injury.

---

**WARNING**

**Cut/Pinch Hazard**

Wear protective gear during installation, operation and service.

Edges are sharp.

Failure to follow these instructions can result in injury.

---

**8.1 Venting**

This heater must be vented in accordance with the rules contained in this manual and with the following national codes and any state, provincial or local codes which may apply:

**United States:** Refer to National Fuel Gas Code NFPA 54/ANSI Z223.1 - latest revision.

**Canada:** Refer to Natural Gas and Propane Installation Code CSA B149.1 - latest revision.

Exhaust end of heater will accept a 4" (10 cm) vent pipe using the vent adapter (P/N 90502700). To prevent leakage of condensation, install the vent adapter with the seam on top and seal the joint using a high temperature silicone sealant.

Any portion of vent pipe passing through a combustible wall must have an approved thimble to conform with the above listed codes.

Vent pipe must be sloped downward away from the burner 1/2" (1 cm) for every 20' (6 m).

The heater may be individually vented or common vented. When venting horizontally, a maximum of two heaters can be commonly vented. See Page 39, Section 8.10. When venting vertically, a maximum of four heaters can be commonly vented. See Page 40, Section 8.11.

The heater may also be installed unvented in certain circumstances according to building ventilation codes. Refer to the above codes and Page 35, Section 8.2 for further information. Unvented operation also requires compliance with the clearances to combustibles given on Page 8, Figure 12.

The bottom of the vent or air intake terminal shall not be located less than 1' (.3 m) above grade level.

The vent shall not terminate less than 7' (2.1 m) above grade where located adjacent to public walkways.

Vent terminal must be installed at a height sufficient to prevent blockage by snow and building materials protected from degradation by flue gasses.

Secure all joints with #8 x 3/8 sheet metal screws.

Seal all joints with high temperature silicone sealant.

Vent terminal must be beyond any combustible overhang.

**8.1.1 United States Requirements**

Vent must terminate at least 3' (.9 m) above any forced air inlet located within 10' (3.1 m).

Vent must terminate at least 4' (1.2 m) below, 4' (1.2 m) horizontally from, or 1' (.3 m) above any door, operable window, or gravity air inlet into any building.

**8.1.2 Canadian Requirements**

The vent shall not terminate within 6' (1.8 m) of a mechanical air supply inlet to any building.

The vent shall not terminate within 3' (.9 m) of a window or door that can be opened in any building, any non-mechanical air supply inlet to any building, or of the combustion air inlet of any other appliance.

**8.2 Unvented Operation**

Sufficient ventilation must be provided in the amount of 4 cfm per 1000 Btu/h firing rate (United States); 3 cfm per 1000 Btu/h firing rate (Canada).

Use of optional outside combustion air is not recommended with unvented heaters.

If exhaust fans are used to supply ventilation air, an interlock switch must be used to prevent the heater from coming on when the fans are off. This may be done using a pressure switch.
8.3 Horizontal Venting
In noncombustible walls only, vent terminal (P/N 02537801-1P) may be used.

For 4" (10 cm) vents in either combustible or noncombustible walls, use Tjernlund VH1-4 (P/N 90502100) or equivalent, insulated vent terminal. Follow the manufacturer’s instructions for proper installation.

For 6" (15 cm) common vents in either combustible or noncombustible walls, use Tjernlund VH1-6 (P/N 90502101) or equivalent, insulated vent terminal. Follow the manufacturer’s instructions for proper installation.

8.4 Vertical Venting
For 4" (10 cm), an approved vent cap (P/N 90502300) must be used.

For 6" (15 cm) common vent, an approved vent cap (P/N 90502302) must be used.

For common vertical venting of more than two heaters, See Page 40, Section 8.11.

A vent shall not extend less than 2' (.6m) above the highest point where it passes through a flat roof of a building.

8.5 Unvented Operation Tube Termination
Turndown type vent terminal with a screen must be installed at the exhaust end of the tube. Vent terminal design shall not incorporate backdraft flap.

FIGURE 22: Tube Termination

8.6 Length Requirements
The maximum vent length allowed is 45' (13.7 m). The maximum outside air supply duct length allowed is 45' (13.7 m).

The total vent length, plus outside air duct length and any extensions to minimum heat exchanger lengths, cannot exceed 65' (19.8 m).

Vent length should be limited to less than 20' (6 m). If using extended heater lengths or vent lengths greater than 20' (6 m), condensation will form in the vent pipe. Insulation and additional sealing measures (high temperature silicone at all seams) are required. Optional heat exchanger beyond minimum lengths are considered as vent length for length determination.

Subtract 15' (4.6 m) of maximum allowed vent or duct length per vent elbow if more than two are used.

8.6.1 Vent Material Recommendations
Vent recommendations:

1. Porcelain coated tubing 4" (10 cm) O.D. (P/N 9141030D)

2. Heat treated aluminized tubing 4" (10 cm) O.D. (P/N 91409408)
   Heat treated aluminized tubing 6" (15 cm) O.D. (P/N E0009105)

(Supplied by others)

NOTE: 4" (10 cm) O.D. Porcelain coated tubing (P/N 914030D), 4" (10 cm) O.D. Heat treated aluminized tubing (P/N 91409408), and 6" (15 cm) O.D. Heat treated aluminized tubing (P/N E0009105) are equivalent to single wall flue pipe.
FIGURE 23: Combustion Air Weather Vent (P/N 03700009)

To be installed in place of flue collar for installations without fresh air vent pipe.

**Step A:** Remove blower side access door from burner by unscrewing the 7 screws as shown. Carefully remove door to gain access to combustion blower.

**Step B:** Un-screw 3 lock nuts along with 6 set screws from rear of unit as shown. Pull combustion blower from burner and remove flue collar. While keeping blower gasket and bird screen in place, replace combustion blower and tighten locknuts previously removed in step A.

**Step C:** Apply silicone sealant around Combustion Air Weather Vent flange. Carefully align 6 pre-drilled holes on weather vent flange to 6 holes on burner. Tighten 6 set screws previously removed in step 2 to secure weather vent to burner.

**Step D:** Reinstall access door and tighten screws.
8.7 Venting Options

Indoor Harsh/Corrosive Environments

- Fresh Air In
- 4" (10 cm) Single Wall Pipe
- Burner Tube
- Vent Adapter
- Vent Cap
- Vent Terminal
- Vent Out

Indoor Vented and Unvented

- Burner Tube
- Vent Adapter
- Vent Terminal
- Vent Out

Outdoor

- Burner Tube
- Vent Adapter (seam down)
- Vent Cap

8.8 Horizontal Ventilation 4" (10 cm) Pipe

Combustible or Non-Combustible Wall

- 4" (10 cm) Single Wall Pipe
- Vent Adapter
- Vent Terminal

Non-Combustible Wall Only

- 4" (10 cm) Single Wall Pipe
- Vent Adapter
- Vent Terminal
- 18" (46 cm) Min.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vent Terminal (Comb. Wall)</td>
<td>90502100</td>
</tr>
<tr>
<td>Vent Terminal</td>
<td>02537801-XX</td>
</tr>
</tbody>
</table>
3.9 Vertical Ventilation 4" (10 cm) Pipe

**Requirements:**
- Maximum of two heaters can be commonly vented through a side wall.
- Heaters must be of the same BTU output.
- Heaters must be controlled by a common thermostat.
**8.11 Common Vertical Venting**

**Requirements:**
- Maximum of four heaters can be commonly vented through the roof.
- Heaters must be of the same BTU output.
- Heaters must be controlled by a common thermostat.
- Connections to a common stack must be positioned to avoid direct opposition between streams of combustion gases.
8.12 Outside Combustion Air Supply

IMPORTANT: If the building has a slight negative pressure or corrosive contaminants such as halogenated hydrocarbons are present in the air, an outside combustion air supply to the heater is required. Seal all combustion air pipe joints.

The air supply duct may have to be insulated to prevent condensation on the outer surface. The outside air terminal must not be more than 1' (31 cm) above the vent termination while maintaining a distance of 3' (93 cm) for both vertical and horizontal venting.

Use of optional outside combustion air is not recommended with unvented heaters.

8.12.2 Vertical Outside Air Supply for Single Heater Installation

**SIDE VIEW**

![Diagram of vertical outside air supply](image)

**Description** | **Part Number**
--- | ---
Vent Cap 4" (10 cm) for 80,000 Btu/h and 115,000 Btu/h models | 90502300
Vent Cap 5" (13 cm) for 150,000 Btu/h and 200,000 Btu/h models | 90502301

8.12.3 Horizontal Outside Air Supply for Single Heater Installation

**SIDE VIEW**

![Diagram of horizontal outside air supply](image)

**Description** | **Part Number**
--- | ---
Vent Cap 4" (10 cm) for 80,000 Btu/h and 115,000 Btu/h models | 90502300
Vent Cap 5" (13 cm) for 150,000 Btu/h and 200,000 Btu/h models | 90502301

**8.12.1 Length Requirements**

Follow the constraints listed on Page 36, Section 8.6.
8.12.4 Vertical Outside Air Supply for Double Heater Installation

**SIDE VIEW**

For 80 and 115 models, 6" (15 cm) Single Wall Pipe.
For 150 or 200 models, 7" (18 cm) Single Wall Pipe.

- Heaters must be controlled by a common thermostat.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vent Cap 6&quot; (15 cm)</td>
<td>90502302</td>
</tr>
</tbody>
</table>

8.12.5 Horizontal Outside Air Supply for Double Heater Installation

**TOP VIEW**

For 80 or 115 models, 6" (15 cm) Single Wall Pipe. For 150 and 200 models, 7" (18 cm) Single Wall Pipe.

- Heaters must be controlled by a common thermostat.
SECTION 9: GAS PIPING

Install the gas hose as shown in Figure 24. The gas hose accommodates expansion of the heating system and allows for easy installation and service of the burner. Before connecting the burners to the supply system, verify that all high pressure testing of the gas piping has been completed.

There is an expansion of the tube with each firing cycle. This will cause the burner to move with respect to the gas line. This can cause a gas leak resulting in an unsafe condition if the gas connection is not made in strict accordance with Figure 24.

Meter and service must be large enough to handle all the burners being installed plus any other connected load. The gas line which feeds the system must be large enough to supply the required gas with a maximum pressure drop of 1/2" wc. When gas piping is not included in the layout drawing, the local gas supplier will usually help in planning the gas piping.

Gas lines must meet applicable codes:

**United States:** The Flexible Stainless Steel Gas Hose (US models) supplied with the heater is certified per the Standard for Connectors for Gas Appliances, ANSI Z21.24/CSA 6.10 - latest revision.

**Canada:** The Rubber Type 1 Gas Hose (Canadian models) optional with the heater is certified as being in compliance with the Standard for Elastomeric Composite Hose and Hose Couplings for Conducting Propane and Natural Gas, CAN/CGA 8.1 - Latest revision.

- **Check the pipe and tubing ends for leaks before placing heating equipment into service.** When checking for gas leaks, use a soap and water solution; never use an open flame.

---

**WARNING**

Fire Hazard

Tighten gas hose fittings to connect gas supply according to Figure 21.

Gas hose can crack when twisted.

Gas hose moves during normal operation.

Use only 36" (91 cm) long connector of 1/2" or 3/4" nominal ID.

Connector supplied with heater for U.S. models (not with Canadian models).

Failure to follow these instructions can result in death, injury or property damage.

---

**WARNING**

Explosion Hazard

Leak test all components of gas piping before operation.

Gas can leak if piping is not installed properly.

Do not high pressure test gas piping with heater connected.

Failure to follow these instructions can result in death, injury or property damage.
FIGURE 24: Gas Connection with Flexible Gas Hose

**CORRECT POSITIONS**

- **Shut-Off Valve** (included with gas hose) must be parallel to burner gas inlet. The 3" (8 cm) displacement shown is for the cold condition. This displacement may reduce when the system is fired.
- **High Gas Pressure Regulator** to be installed upstream of flexible gas hose if inlet pressure exceeds maximum allowance. See Page 74, Section 14

**CAUTION**

Product Damage Hazard

Hold gas nipple securely with pipe wrench when attaching gas hose.

Failure to follow these instructions can result in product damage.

**INCORRECT POSITIONS (WRONG INSTALLATION)**

- **Heater Movement**

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/4&quot; x 36&quot; Vinyl Coated Flex Stainless Steel Gas Line (US Models Only)</td>
<td>91412200</td>
</tr>
</tbody>
</table>

**Description** | **Part Number** |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>3. High Pressure Regulator - 2 psi</td>
<td>90207600</td>
</tr>
<tr>
<td>3. High Pressure Regulator - 5 psi</td>
<td>90207601</td>
</tr>
</tbody>
</table>
SECTION 10: WIRING

DANGER

Electrical Shock Hazard

Disconnect electric before service.

Heater must be properly earthed.

Failure to follow these instructions can result in death or electrical shock.

Heater must be grounded in accordance with applicable codes: United States: refer to National Electrical Code® NFPA 70 - latest revision. Canada: refer to Canadian Electrical Code, CSA C22.1 Part I - latest revision.

If any of the original internal wiring must be replaced, it must be replaced with wiring materials having a temperature rating of at least 105°C and 600 Volts.

10.1 Standard Heater Configuration

From the factory, the heater is configured for zone sensor control. Connect zone sensor to the heater control as shown on Page 45, Figure 25. If additional heaters are in the same heating zone, control wiring must be installed between the heaters' controls as shown on Page 45, Figure 25. For additional details or for use with heat demand control devices other than the zone sensor, see Page 46, Section 10.2 through Page 54, Section 10.4.9.

FIGURE 25: Zone Sensor Wiring Diagram

* Separate on/off switch is optional for "satellite" heaters (install at user level). On/Off switch is used to disable heater operation or reset a heater that is in "lockout" mode. If on/off switch is not desired, leave jumper wire between R and W terminals in place.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone Sensor, 40° - 75°</td>
<td>10081530</td>
</tr>
</tbody>
</table>
10.2 Central and Satellite Heaters (Zoning Capability)

The heater can be configured so that several heaters within the same heating zone will modulate simultaneously with connection to a single heat demand control device. The heat demand control device (See Page 50, Section 10.4) will be wired directly to a single heater configured as the central heater. The remaining heaters in the zone will be configured as satellite heaters and will modulate based on control signaling from the central heater. Zoning capability allows any CTH3-Series heater (regardless of input) to modulate based on the signal from the central heater. During modulation, each satellite heater will operate at the same percentage of full rated input as the central heater.

10.2.1 Central Heater Configuration

Central heater configuration is set by positioning of jumpers on pin blocks (J10 and J9) located on the control inside the heater compartment, See Page 46, Figure 26. Jumper position on J10 shown in Figure 26, will configure heater as a central heater and at the same time configure the heater for the desired heat demand device (zone sensor, thermostat, analog input, or 10K Ohm pot.). If jumpers on J10 are positioned for "analog", jumper on J9 must be positioned for either 0-10 Vdc or 4-20 mA. If jumpers on J10 are not positioned for "analog", the J9 jumper may be left alone.

FIGURE 26: Central Heater Jumper Settings
10.2.2 Satellite Heater Configuration

Satellite heater configuration is set by positioning of jumpers on pin block J10 located on the control board inside the heater compartment, See Page 47, Figure 27. Jumper position on J10, shown on Page 47, Figure 27 will configure heater as a satellite heater. (The jumper position for satellite is the same as the jumper position of a central heater using a zone sensor). Jumper on J9 may be left alone.

FIGURE 27: Satellite Heater Jumper Setting
10.3 Communication Wiring within a Zone of Heaters

Satellite heaters will be wired in series to the central heater via low voltage control wiring. Communication wiring uses the T28-T31 terminals on the control, see Page 48, Figure 28.

FIGURE 28: Communication Wiring within a Zone of Heaters
10.3 Communication Wiring within a Zone of Heaters (continued)
Satellite heaters will be wired in series to the central heater via low voltage control wiring. Communication wiring uses the T28-T31 terminals on the control, See Page 48 through Page 49, Figure 28.

**FIGURE 28: Communication Wiring within a Zone of Heaters (continued)**

For satellite controllers, J9 jumper can be left in the original position regardless of control method.

Shows (J10) configured for satellite.

Modulation control wiring to additional satellite heater control terminals T28 and T29.
10.4 Heat Demand Control Wiring
The heater input can be controlled by any one of the following heat demand control devices (control devices are wired to central heaters only):

10.4.1 Zone Sensor
The zone sensor (P/N 10081530) offers automatic control of heater input. Heater(s) modulates based on difference between sensed air temperature and the temperature setpoint. Heater modulation in response to air temperature changes is immediate. Setpoint is adjusted with the slide bar adjustment at the bottom of the sensor. ON/OFF switch (used to disable heater operation or reset heater from lockout) is located on the side of the sensor. See Page 45, Figure 25 for wiring details.

10.4.2 Thermostat
A thermostat offers automatic control of heater input. The heater control is designed for use with a standard 2-wire or 4-wire low voltage electronic thermostat (not for use with thermostats that have a heat anticipator). Typical wiring connects the R and W wires to the heater control and does not connect the Y (cooling) and G (fan) wires to the heater control.

The heater can be used with thermostat, 24V (p/n 90425100) if set to 5 cycles per hour. Any other electronic thermostat without heat anticipator can be used if set to 5 or 6 cycles per hour.

On the control, the T24 and T25 (R and W) terminals supply 24 V to power an electronic thermostat. See Page 50, Figure 29 for wiring details. Consult the factory for other thermostat wiring configurations.

Heater(s) modulates based on heater and thermostat cycle timing, history and desired setpoint by using a pre-programmed algorithm. When using thermostat control, heater modulation response to rapid air temperature change is not immediate. Thermostat control is not recommended for use in areas with frequent or high air changes.

It is important to note that during normal operation, heater cycle continues beyond meeting thermostat setpoint.

*OPTIONAL SWITCH
Separate on/off switch is optional for "satellite" heaters (install at user level). On/Off switch is used to disable heater operation or reset a heater that is in "lockout" mode. If on/off switch is not desired, leave jumper wire between R and W terminals in place.
10.4.3 Analog Signal Modulating Thermostat (P/N 90425105)

A programmable, 7-day programming, modulating thermostat can be installed to supply an analog (4-20mA) or (2-10Vdc with 500 Ohm resistor) control signal to dictate the heater(s) firing rate. The thermostat shall energize the T24 and T25 (R and W) terminals. For thermostat wiring, See Page 55, Figure 32 and Page 56, Figure 33. Optional room sensors (P/N 10081520) and outdoor air sensors (P/N 10081521) are available.

Room temperature averaging networks can be created with up to nine room sensors (P/N 10081520). Refer to thermostat installation instructions for wiring.

10.4.4 Analog Signal Modulating Thermostat with LonWorks® Communication (P/N 90425104)

If LonWorks® communication is required, a modulating thermostat can be installed to supply an analog (4-20mA or 2-10Vdc) signal to control the heater(s) firing rate. For thermostat wiring, See Page 55, Figure 32 and Page 56, Figure 33. Optional room sensors (P/N 10081520) and outdoor air sensors (P/N 10081521) are available for this thermostat, as well.

The modulating thermostat with LonWorks® provides networking capability in a LonWorks® system. Communications port running at 78 kilobits per second (kbs), this thermostat can be configured to perform a variety of activities in which data is sent or received on the LonWorks®. Information that can be shared, viewed and modified with network includes:

- Current year, month, day, hour, minute, second.
- System Mode.
- Space Temperature
- Outdoor air temperature
- Current setpoint
- Occupied/Unoccupied schedule commands.
- Space Temperature

10.4.5 Analog signal Modulating with BACnet® Programmable Thermostat

If BACnet® communication is required, a BACnet® enabled modulating thermostat can be installed (provided by others) to supply an analog output (0-10VDC) signal control to dictate the heater(s) firing rate.

This thermostat is a flexible wall-mounted stand-alone control with combined controller/sensor. Temperature sensing is standard with optional humidity and motion sensing. BACnet® connections allow integral peer to peer BACnet MS/TP LAN network communications with configurable baud rates and can easily integrate with a building automation system.

MS/TP Wiring

Connect the -A terminal in parallel with all other -A terminals on the network and the +B terminal in parallel with other +B terminals.

10.4.6 Sequence of Operation for Modulating Thermostats

The thermostat will control the heater(s) firing rate based on the demand signal communicated from thermostat program taking into account space temperature. The thermostat will energize T25 (W) terminal. At high heat, a demand signal will turn the heater(s) on at maximum heater(s) firing rate. Once the room temperature gets close to the thermostat set point, then the thermostat program will slow the heater(s) firing rate down until the room temperature reaches the thermostat set point.
10.4.7 Cable Termination

Table lists wiring types, sizes and distances for modulating thermostat with LonWorks® communication (P/N 90425104), modulating thermostat without communication (P/N 90425105) and BACnet® programmable thermostat (provided by others).

**Table 6: Cable Requirements**

<table>
<thead>
<tr>
<th>Wire Function</th>
<th>Recommended Wire Size (Minimum)</th>
<th>Specification or Requirement</th>
<th>Distance (Maximum)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Outputs</td>
<td>18 AWG (0.75 sq mm)</td>
<td>Standard thermostat wire</td>
<td>1000 ft (304 m)</td>
</tr>
<tr>
<td>Modulating Outputs</td>
<td>18 AWG (0.75 sq mm)</td>
<td>1 pair</td>
<td>500 ft (152 m)</td>
</tr>
<tr>
<td>Outdoor Air Temperature Sensor</td>
<td>18 AWG (0.75 sq mm)</td>
<td>1 pair</td>
<td>500 ft (152 m)</td>
</tr>
<tr>
<td>Remote Sensor</td>
<td>18 to 22 AWG (0.75 to 0.34 sq mm)</td>
<td>Twisted wire</td>
<td>1000 ft (304 m)</td>
</tr>
<tr>
<td>Power Wiring</td>
<td>18 to 14 AWG (0.75 to 2.0 sq mm)</td>
<td>NEC Class II 140°F (60°C)</td>
<td>Limited by line-loss effects on power consumption.</td>
</tr>
<tr>
<td>LonWorks® (P/N 90424104 only)</td>
<td>18 AWG (0.75 sq mm) nonshielded</td>
<td>1 pair</td>
<td>Refer to E-bus Wiring Guide 74-2865 for maximum length and generic cable specifications.</td>
</tr>
<tr>
<td>MS/TP (provided by others)</td>
<td>18 AWG (0.75 sq mm) Shield</td>
<td>Belden cable #82760 or equivalent</td>
<td>Refer to Thermostat Installation Guide</td>
</tr>
</tbody>
</table>

**Power Requirements**

Modulating thermostats require 24 volts, AC power.

10.4.8 Remote Analog Signal

Remote Analog Signal 0-10 Vdc or 4-20mA output from external controller or Building Management System (BMS) directly dictates heater(s) firing rate. An algorithm must be programmed into the BMS or external controller to receive zone air temperature signals from its own temperature sensors and then deliver an output signal to the heater(s) for the desired firing rate.

For 0-10Vdc control of the heater(s) firing rate, the following control conditions apply:

**ON/OFF relay at the external controller or BMS must be wired to R and W terminals on the heater control board to turn the heater ON and OFF.**

- Minimum rated input at 1% of signal (0-1Vdc).
- Full rated input at 90% of signal (9Vdc).
- Input varies linearly between 1Vdc and 9Vdc.
For 4-20mA control of the heater(s) firing rate, the following control conditions apply:

ON/OFF relay at the external controller or BMS must be wired to R and W terminals on the heater control board to turn the heater ON and OFF. (Open Circuit = OFF, Closed Circuit = ON).

Minimum rated input at 1% of signal (0-4 mA).

Full rated input at 90% of signal (18 mA).

Input varies linearly between 4 mA and 18 mA.

BMS controllers often offer PID loop control that can optimize output signal and rate of change of the output signal. Common analog application is defined as follows:

1. BMS sensors that monitor zone air temperatures are located in the heating space.

2. Based on sensed temperatures, the BMS will output an analog signal for the desired heater(s) firing rate.

3. As heater(s) receive the analog signal from the BMS, the heater(s) modulate to the corresponding firing rate.

4. As sensed air temperature rises closer to the desired temperature setpoint, the BMS will reduce the output signal, in turn reducing heater firing rate.

5. Upon satisfying temperature setpoint, the BMS will either:
   a. Turn off the heater.
   b. Reduce the signal so that the minimum heater firing rate is maintained until the sensed temperature rises above the setpoint to a cut-off limit temperature when the BMS turns off the heater.

FIGURE 30: Analog Control Signal Wiring Diagram

* Separate on/off switch is optional for "satellite" heaters (install at user level). On/Off switch is used to disable heater operation or reset a heater that is in "lockout" mode. If on/off switch is not desired, leave jumper wire between R and W terminals in place.
10.4.9 Potentiometer Control Device

Potentiometer (10K Ohm "Linear Taper") device offers manual control over heater(s) firing rate. This type of potentiometer can be found at a typical electrical supply retailer. Potentiometer dial position directly dictates heater(s) firing rate. Dial positions range between "Min" and "Max". Minimum and maximum heater firing rates (inputs) are marked on the heater's rating plate. ON/OFF switch or thermostat is used to disable heater operation or reset heater from lockout.

FIGURE 31: Potentiometer Control Wiring Diagram

* Separate on/off switch is optional for "satellite" heaters (install at user level). On/Off switch is used to disable heater operation or reset a heater that is in "lockout" mode. If on/off switch is not desired, leave jumper wire between R and W terminals in place.
FIGURE 32: Modulating Thermostat Wiring Diagram (LonWorks® [4-20 mA] optional)

NOTE: 1. For non-communicating thermostats without LonWorks® bus, thermostat terminals marked "EB" will be marked "_____." and no LonWorks® bus communication wires are used.

* Separate on/off switch is optional for "satellite" heaters (install at user level).
On/Off switch is used to disable heater operation or reset a heater that is in "lockout" mode.
If on/off switch is not desired, leave jumper wire between R and W terminals in place.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thermostat, modulating</td>
<td>90425105</td>
</tr>
<tr>
<td>Thermostat, modulating LonWorks®</td>
<td>90425104</td>
</tr>
</tbody>
</table>
FIGURE 33: Modulating Thermostat Wiring Diagram (LonWorks® [2-10Vdc with 500 Ohm resistor] optional)

NOTE: 1. For non-communicating thermostats without LonWorks® bus, thermostat terminals marked "EB" will be marked "_____" and no LonWorks® bus communication wires are used.

* Separate on/off switch is optional for "satellite" heaters (install at user level).  
On/Off switch is used to disable heater operation or reset a heater that is in "lockout" mode. If on/off switch is not desired, leave jumper wire between R and W terminals in place.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thermostat, modulating</td>
<td>90425105</td>
</tr>
<tr>
<td>Thermostat, modulating LonWorks®</td>
<td>90425104</td>
</tr>
</tbody>
</table>
10.5 Potentiometer with On/Off Control

Potentiometer on/off control (10K Ohm "Linear Taper") offers manual control over heater(s) firing rate. Potentiometer dial position directly dictates heater(s) firing rate. Dial positions range between "Min" and "Max". Minimum and maximum heater firing rates (inputs) are marked on the heater's rating plate. ON/OFF switch is used to disable heater operation or reset heater from lockout.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control, On/Off with Potentiometer</td>
<td>90435000</td>
</tr>
</tbody>
</table>

*SEPARATE ON/OFF SWITCH IS OPTIONAL FOR "SATELLITE" HEATERS (INSTALL AT USER LEVEL). ON/OFF SWITCH IS USED TO DISABLE HEATER OPERATION OR RESET A HEATER THAT IS IN "LOCKOUT" MODE. IF ON/OFF SWITCH IS NOT DESIRED, LEAVE JUMPER WIRE BETWEEN R AND W TERMINALS IN PLACE.
10.6 Internal Wiring

See Page 45, Section 10.1 through Page 54, Section 10.4.9 for temperature control device options and wiring schematic.
10.7 Ladder Diagram

See Page 45, Section 10.1 through Page 54, Section 10.4.9 for temperature control device options and wiring schematic.

10.8 Line Voltage Power Wiring

NOTE: The burners must have an **uninterrupted** 120 V, 60 Hz, 1 Ø power supply.
10.9 Electrical Connection to the Burner Box using Line Voltage Thermostat on Control

Connect wires together with suitable approved wire connections.

- Green to Gnd.
- White to L2
- Black to L1

Liquid Tight Flexible Conduit for Outdoor Use or Equivalent

Internal Wire Bundle

Burner Box
10.10 Low Voltage Control Wiring Installation

Heater Back View

Heater Side View

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cable Grommet with Tie</td>
<td>91309605</td>
</tr>
</tbody>
</table>
SECTION 11: OPERATION AND MAINTENANCE

**DANGER**

Electrical Shock Hazard
Disconnect electric before service.
Heater must be connected to a properly grounded electrical source.

**WARNING**

Explosion Hazard
Turn off gas supply to heater before service.

Burn Hazard
Allow heater to cool before service.
Tubing may still be hot after operation.

Cut/Pinch Hazard
Wear protective gear during installation, operation and service.
Edges are sharp.

Failure to follow these instructions can result in death, electric shock, injury or property damage.

11.1 Sequence of Operation

The control inside the heater’s control compartment is equipped with a tri-color LED. The LED offers comprehensive diagnostic capability. The LED status will be referenced throughout this section.

1. When the control is powered and there is no call for heat from external heat demand device, the LED on the control flashes slow green; LED is ON for the same period it is OFF.
2. On a call for heat from the heat demand device, the heater will go to PRE-PURGE. The LED indicates one green flash. The blower speed will vary as the pressure switch setpoints are verified. When the PRE-PURGE is successfully completed, the heater will go into the PRE-IGNITION state and power the hot surface igniter (H.S.I.).
3. After the igniter warms up, the heater will go to the IGNITION state. Power is supplied to the gas valve operator, gas flows, ignites and the flame is proven. The LED shows two green flashes on the LED. If a flame is not sensed, the heater will RETRY, See Item 6 below for further details.
4. When the IGNITION state is completed, the heater will go to WARM UP state. The unit will fire at maximum input for 15 seconds. When the WARM UP state is completed the device will go into RUN state. The control board will monitor the heat demand device and modulate the heater input to meet the demand. The LED still shows two green flashes.
5. When the call for heat has been satisfied, the heater closes the gas valve. The blower continues to run for a 45 second post-purge period. After the post-purge, the heater turns OFF and the LED on the control board flashes slow green.
6. If flame is lost at any time during heater operation, the heater will RETRY for ignition. Upon RETRY the LED shows a fast yellow flash (LED rapidly flashes). The heater will RETRY for ignition three times. After four ignition attempts, the heater will lockout for one hour or until reset. To reset the heater, remove power for 10 seconds, then re-apply power. Turn heater ON with call for heat from the heat demand device.

11.2 To Shut Off Heater

Set external heat demand device to lowest setting. Turn OFF electric power to heater.
Turn OFF manual gas valve in the heater supply line.

11.3 To Start Heater

Turn gas valve and electric power OFF and wait five minutes for unburned gases to vent from heater.
Turn ON main gas valve.
Turn ON electric power.
Set heat demand device to desired temperature. Burner should light automatically.

11.4 Pre-Season Maintenance and Annual Inspection

To ensure your safety and years of trouble-free operation of the heating system, service and annual inspections must be done by a technician qualified in the installation and service of gas-fired heating equipment.

Turn off gas and electric supplies before performing
service or maintenance. Allow heater to cool before servicing.

Before every heating season, a contractor qualified in the installation and service of gas-fired heating equipment must perform a thorough safety inspection of the heater.

For best performance, the gas, electrical, thermostat connections, tubing, venting, suspensions and overall heater condition should be thoroughly inspected.

**NOTE:** Gas flow and burner ignition are among the first things that should be inspected. Please See Page 63 for suggested items to inspect.

### Installation Code and Annual Inspections:

All installation and service of ROBERTS GORDON® equipment must be performed by a contractor qualified in the installation and service of equipment sold and supplied by Roberts-Gordon LLC and conform to all requirements set forth in the ROBERTS GORDON® manuals and all applicable governmental authorities pertaining to the installation, service, operation and labeling of the equipment.

To help facilitate optimum performance and safety, Roberts-Gordon LLC recommends that a qualified contractor conduct, at a minimum, annual inspections of your ROBERTS GORDON® equipment and perform service where necessary, using only replacement parts sold and supplied by Roberts-Gordon LLC.

### The Vicinity of the Heater

Do not store or use flammable objects, liquids or vapors near the heater. Immediately remove these items if they are present.

**See Page 5, Section 3.**

### Vehicles and Other Objects

Maintain the clearances to combustibles.

Do not hang anything from, or place anything on, the heater.

Make sure nothing is lodged underneath the reflector, in between the tubes or in the decorative or protective grilles (included with select models).

Immediately remove objects in violation of the clearances to combustibles.

**See Page 5, Section 3.**

### Reflector

Support reflector with reflector hanger and support strap.

Reflector must not touch tube.

Make sure there is no dirt, sagging, cracking or distortion.

Do not operate if there is sagging, cracking or distortion.

Make sure reflectors are correctly overlapped. **See Page 24, Section 6.6.1.**

Clean outside surface with a damp cloth.

### Vent Pipe

Venting must be intact. Using a flashlight, look for obstructions, cracks on the pipe, gaps in the sealed areas or corrosion.

The area must be free of dirt and dust. Clean as required.

Remove any carbon deposits or scale using a wire brush.

**See Page 35, Section 8.**

### Outside Air Inlet

Inlet must be intact. Look for obstructions, cracks on the pipe, gaps in the sealed areas or corrosion.

The area must be free of dirt and dust. Clean and reinstall as required.

### Tubes

Make sure there are no cracks.

Make sure tubes are connected and suspended securely.

**See Page 15, Section 6.**

Make sure there is no sagging, bending or distortion.

Clean or replace as required.
<table>
<thead>
<tr>
<th>Section</th>
<th>Instruction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gas Line</td>
<td>Check for gas leaks. See Page 43, Section 9.</td>
</tr>
<tr>
<td>Burner Observation Window</td>
<td>Make sure it is clean and free of cracks or holes. Clean and replace as required.</td>
</tr>
<tr>
<td>Blower Scroll, Wheel and Motor</td>
<td>Compressed air or a vacuum cleaner may be used to clean dust and dirt.</td>
</tr>
<tr>
<td>Burner Cup and Orifice</td>
<td>Clear of obstructions (even spider webs will cause problems). Carefully remove any dust and debris from the burner.</td>
</tr>
<tr>
<td>Hot-Surface Igniter</td>
<td>Replace if cracked or broken.</td>
</tr>
<tr>
<td>Heat Demand Device: Thermostat, Zone Sensor, External Pot or 0-10 Vdc or 4 - 20 mA wiring</td>
<td>There should be no exposed wire or damage to the device or wiring. See Page 45, Section 10.</td>
</tr>
<tr>
<td>Suspension Points</td>
<td>Make sure the heater is hanging securely. Look for signs of wear on the chain or ceiling. See Page 16, Figure 15.</td>
</tr>
<tr>
<td>Decorative and Protective Grille (optional)</td>
<td>The grille must be securely attached. Check that the side reflector extensions are installed correctly and secured in place if necessary. (Decorative grille only.) See Page 32, Section 7.5 and Page 34, Section 7.6 Make sure shield is installed correctly and secured in place if necessary. (Decorative grille only.) See Page 33, Section 7.5.2.</td>
</tr>
<tr>
<td>Lower Clearance Shield (optional)</td>
<td>The lower shield must be securely attached. Inspect shield support straps and lower clearance shield anchor points. See Page 32, Section 7.4. Make sure shield is installed correctly and secured in place if necessary. See Page 32, Section 7.4.</td>
</tr>
<tr>
<td>Silicone Tubing</td>
<td>Ensure tight, secure fit on all pressure fittings at gas valve, pressure switch, pressure sensor, burner partition, and blower outlet.</td>
</tr>
<tr>
<td>Gas Valve</td>
<td>Verify silicone tubing has a tight secure fit on &quot;vent&quot; fitting. Verify that plastic cap on covering pressure regulator adjustment screw is secure and has not been tampered with. Do not remove plastic regulator cap or attempt to adjust valve pressure regulator. Verify all wiring connections.</td>
</tr>
<tr>
<td>Wall Tag</td>
<td>If wall tag is present, make sure it is legible and accurate. Please contact Roberts-Gordon LLC or your ROBERTS GORDON® independent distributor, if you need a wall tag. See Page 4, Section 2.1.</td>
</tr>
<tr>
<td>Safety Labels</td>
<td>Product safety signs or labels should be replaced by the product user when they are no longer legible. Please contact Roberts-Gordon LLC or your ROBERTS GORDON® independent distributor to obtain replacement signs or labels. See Page 2, Figure 1 through Page 3, Figure 2.</td>
</tr>
</tbody>
</table>
12.1 Control LED
The control inside the heater’s control compartment is equipped with a tri-color LED. The LED offers comprehensive diagnostic capability. The LED is showing some form of status signal at all times when the control is powered. The color of the LED differentiates normal from error conditions as follows:
- **GREEN** indicates normal operation.
- **RED** indicates an error condition.
- **YELLOW** (fast flashing) indicates a RETRY attempt.
- **LED NOT LIT** indicates no power to control.

12.2 General LED Codes

<table>
<thead>
<tr>
<th>LED Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No LED</td>
<td>No Power to control.</td>
</tr>
<tr>
<td>Slow Green</td>
<td>LED slowly flashes on and off, indicates power to the control board but no call for heat.</td>
</tr>
<tr>
<td>GREEN, 1 flash</td>
<td>Call for heat indicates the heater is performing the safe...</td>
</tr>
</tbody>
</table>
**HEM-SERIES INSTALLATION, OPERATION AND SERVICE MANUAL**

**GREEN, 2 flashes:** Call for heat indicates the heater is performing light off, heater warm-up, or heater run.

**GREEN, 3 flashes:**
*Only applicable for thermostat control*
Gas ON - No call for heat, unit modulating from single stage thermostat.

**AMBER, 1 flash:** Call for heat when flame signal is below 1µA

**AMBER, 2 flashes:**
Gas ON - Call for heat when flame signal is below 1µA

**AMBER, 3 flashes:**
*Only applicable for thermostat control*
Gas ON - No call for heat, unit modulating from single stage thermostat when flame signal is below 1µA.

**AMBER,**

Fast Flashing: Heater is in RETRY mode.

**RED Steady LED:** Control FAILURE, No 24 V power supply.

**RED, 1 flash:** Lockout- Insufficient sensed air pressure when blower is on.
Condition could be caused by:
• Air Side Door
• Blower
• Obstruction in inlet or outlet
• Pressure hose fittings
• Pressure Switch

**RED, 2 flashes:** Lockout- Blower air pressure reads above zero level when blower is off.
Condition is caused by a pressure sensor failure or complete blockage of air intake or exhaust vent.

**RED, 3 flashes:**
Lockout- Flame is sensed on when it should be off or off when it should be on.
Could be caused by:
• Flame Rod
• H.S.I.
• Gas Supply
• 120 V Supply Polarity
• Board Fault

**RED, 4 flashes:**
Lockout- Gas Valve.
Condition caused by main valve on gas valve.
Check gas valve wiring.

**RED, 5 flashes:**
Lockout- Board Failure.
Board must be replaced.

**RED, 6 flashes:** Not used.

**RED, 7 flashes:**
Lockout- Fuse Open.
Condition could be caused by:
• Fuse blown
• High Limit Switch open a board location J3

**RED, 8 flashes:**
Lockout- Pressure switch failed to operate or modulation current was incorrect.
Condition could be caused by:
• Pressure Sensor
• Pressure Switch (faulty or hoses reversed)
• Gas Valve Modulation Coil
• Wire Harness (6 wire)

**RED, 9 flashes:**
Lockout- Air Supply.
Condition could be caused by:
• Blower
• Pneumatic Connections to Pressure Sensor
• Blockage in flue or inlet
**SECTION 12: TROUBLESHOOTING**

**12.3 Troubleshooting Flow Chart**

- **START**
- Turn up heat demand device to call for heat. Does blower turn on?
  - No
  - Yes
  - Refer to thermostat installation instruction manual and troubleshooting guide supplied with thermostat. Replace thermostat if necessary.

- Does the igniter warm up and glow red?
  - Yes
  - No
  - Check heat demand device control wiring and burner power. Is the power supply to unit 120 V?
    - No
    - Yes
    - Replace door.
    - Is the inlet or outlet of the unit obstructed?
      - No
      - Yes
      - Remove obstruction.
      - Is the voltage between the blue and yellow transformer leads 24 V?
        - No
        - Yes
        - Replace transformer.
        - Check wiring and connection diagram.
          - No
          - Yes
          - Is the voltage between the black and white transformer leads 120 V?
            - No
            - Yes
            - Replace wiring and/or hose connections.
            - Is the voltage at door switch 120 V?
              - No
              - Yes
              - Remove door. Is the power supply to unit 120 V?
                - No
                - Yes
                - Replace switch.
                - Is the blower obstructed?
                  - Yes
                  - Replace obstruction.
                  - No
                  - Yes
                  - Check voltage to motor. Is it 120 V?
                    - No
                    - Yes
                    - Replace blower.
                    - Is the resistance through the igniter 50-400Ω?
                      - No
                      - Yes
                      - Replace igniter.
                      - Check wire connections.
                      - Check door fit; if damaged, replace door.

- Depress switch. Does blower come on?
  - Yes
  - No
  - Check the burner's air side door. Are all the seals in good condition? Is door fit correct?
    - No
    - Yes
    - Replace door or correct the fit.
    - Inspect igniter carefully. Hairline cracks may not be apparent. Is the igniter damaged?
      - No
      - Yes
      - Check voltage at igniter connection. Is it 120 V during the ignition period?
12.4 Manifold Gas Pressure Measurement

**WARNING**

Carbon Monoxide Hazard
Do not adjust gas valve pressure regulator.
Do not tamper with sealed parts.
Pressure regulator is factory calibrated for safe operation.
Failure to follow these instructions can result in death or injury.

Heater Side View

- **Manometer**
- **Inlet Pressure** (See specifications for inlet pressure requirements.)
- **Gas valve installed at 45°**
- **Do not remove protective cap or adjust pressure regulator.**
- **Manifold Pressure**

**Propane**
- 11.0" while at maximum burner input

**Natural**
- 4.5" while at maximum burner input
12.5 Pneumatic Connections

Gas valve installed at 45°
SECTION 13: REPLACEMENT PARTS

⚠️ DANGER ⚠️ WARNING

Electrical Shock Hazard  Explosion Hazard  Fire Hazard  Carbon Monoxide Hazard

Use only genuine ROBERTS GORDON® replacement parts per this installation, operation and service manual.

Failure to follow these instructions can result in death, electric shock, injury or property damage.

See warnings and important information before removing or replacing parts. After any maintenance or repair work, always test fire the heater in accordance with the start-up instructions on Page 62, Section 11 to help ensure all safety systems are in working order before leaving the heater to operate. Minor faults may be traced by using the troubleshooting charts on Page 65, Section 12 through Page 67, Section 12.3.
<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gas Valve (Natural)</td>
<td>90033105K</td>
</tr>
<tr>
<td>Gas Valve (LP)</td>
<td>90033104K</td>
</tr>
<tr>
<td>Tube Gasket</td>
<td>02568200</td>
</tr>
<tr>
<td>Blower Inlet Gasket (80, 115 models)</td>
<td>03050900</td>
</tr>
<tr>
<td>Blower Inlet Gasket (150, 200 models)</td>
<td>90709910</td>
</tr>
<tr>
<td>Blower Assembly (80, 115)</td>
<td>90708602-P</td>
</tr>
<tr>
<td>Blower Assembly (150, 200)</td>
<td>90709900-P</td>
</tr>
<tr>
<td>Air Collar (80, 115 models)</td>
<td>91911704</td>
</tr>
<tr>
<td>Air Collar (150, 200 models)</td>
<td>91911701</td>
</tr>
<tr>
<td>Combustion Air Weather Vent</td>
<td>03700009</td>
</tr>
<tr>
<td>Inlet Screen (80, 115)</td>
<td>03050800</td>
</tr>
<tr>
<td>Inlet Screen (150, 200)</td>
<td>09050001</td>
</tr>
<tr>
<td>Door Switch</td>
<td>90436800</td>
</tr>
<tr>
<td>Burner Cup Assembly</td>
<td>03020100</td>
</tr>
<tr>
<td>Hot Surface Igniter</td>
<td>90436600K</td>
</tr>
<tr>
<td>Mica Window Assembly</td>
<td>02553203</td>
</tr>
<tr>
<td>Flame Sensor</td>
<td>90439300</td>
</tr>
<tr>
<td>Transformer</td>
<td>90436900K</td>
</tr>
<tr>
<td>Fuse (Control) 3 A</td>
<td>91321403</td>
</tr>
<tr>
<td>Pressure Switch</td>
<td>90439812K</td>
</tr>
<tr>
<td>(80 NG, 80 LP, 115 NG, 115 LP)</td>
<td></td>
</tr>
<tr>
<td>(150 NG, 150 LP, 200 NG)</td>
<td>90439803K</td>
</tr>
<tr>
<td>Control</td>
<td></td>
</tr>
<tr>
<td>80NG</td>
<td>90320109K</td>
</tr>
<tr>
<td>80LP</td>
<td>90320110K</td>
</tr>
<tr>
<td>115NG</td>
<td>90320111K</td>
</tr>
<tr>
<td>115LP</td>
<td>90320112K</td>
</tr>
<tr>
<td>150NG</td>
<td>90320113K</td>
</tr>
<tr>
<td>150LP</td>
<td>90320114K</td>
</tr>
<tr>
<td>200NG</td>
<td>90320115K</td>
</tr>
</tbody>
</table>
SECTION 14: GENERAL SPECIFICATIONS

14.1 Material Specifications
14.1.1 Reflectors
.024 Aluminum
(Optional .024 Stainless Steel Type 304)

14.2 Heater Specifications
14.2.1 Control System
Modulating Gas Valve and Hot Surface Electronic Ignition Control with Four-try, 100% shut-off, Prepurge, Post-Purge, Auto Reset, Tri-color LED Status/Fault Indicator.

14.3 Suspension Specifications
Hang heater with materials with a minimum working load of 75 lbs (33 kg). See Page 16, Figure 15.

14.4 Controls Specifications
Time switches, sensors, etc. can be wired into the electrical supply. External controls supplied as an optional extra.

General Specifications for the heaters are as follows:

<table>
<thead>
<tr>
<th>Model</th>
<th>Heat Input Rate (NG) (Btu/h) X (1000) Min. to Max.</th>
<th>Heat Input Rate (LP) (Btu/h) X (1000) Min. to Max.</th>
<th>Length “A” Minimum</th>
<th>Recommended Minimum Mounting Height*</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEM-80</td>
<td>52 to 80</td>
<td>55 to 80</td>
<td>20’ (6m)</td>
<td>12’-15’ (3.6 - 4.5 m) 11’ (3.3 m)</td>
</tr>
<tr>
<td>HEM-115</td>
<td>75 to 115</td>
<td>78 to 115</td>
<td>30’ (9m)</td>
<td>15’-20’ (4.5 - 6 m) 15’ (4.6 m)</td>
</tr>
<tr>
<td>HEM-150</td>
<td>100 to 150</td>
<td>105 to 150</td>
<td>40’ (12m)</td>
<td>20’-25’ (6 - 7.6 m) 20’ (6.1 m)</td>
</tr>
<tr>
<td>HEM-200</td>
<td>130 to 200</td>
<td>135 to 190</td>
<td>50’ (15m)</td>
<td>25’ (7.6 m)</td>
</tr>
</tbody>
</table>

*See Page 5, Section 3 for clearances to combustibles.

GAS PRESSURE AT MANIFOLD:
Natural Gas: 4.5” wc
LP Gas: 11.0” wc

PIPE CONNECTION:
1/2” NPT (for 80 & 115 models)
3/4” NPT (for 150 & 200 models)

DIMENSIONS:
Vent Connection Size: 4” (10 cm)
Outside Air Connection Size:
5” (13 cm) for 150 & 200 models
4” (10 cm) for 80 & 115 models

Refer to figure above for dimensional information.

GAS INLET PRESSURE:
Natural Gas:
for 80, 115 & 150 models 5.5” wc Minimum
14.0” wc Maximum
for 200 (NG Only) 6.0” wc Minimum
14.0” wc Maximum

LP Gas:
12.0” wc Minimum
14.0” wc Maximum

ELECTRICAL RATING (ALL MODELS):
120V - 60 Hz., 4.8 A (start), 1.3 A (run)
SECTION 15: THE ROBERTS GORDON® VANTAGE® HEM WARRANTY

ROBERTS-GORDON WILL PAY FOR:
Within 36 months from date of purchase by buyer or 42 months from date of shipment by Roberts-Gordon LLC (whichever occurs first), replacement parts will be provided free of charge for any part of the product which fails due to a manufacturing or material defect. Roberts-Gordon LLC will require the part in question to be returned to the factory. Roberts-Gordon LLC will, at its sole discretion, repair or replace after determining the nature of the defect and disposition of part in question. ROBERTS GORDON® Replacement Parts are warranted for a period of 12 months from date of shipment from Roberts-Gordon LLC or the remaining ROBERTS GORDON® VANTAGE® HEM warranty.

ROBERTS-GORDON WILL NOT PAY FOR:
Service trips, service calls and labor charges.
Shipment of replacement parts.
Claims where the total price of the goods have not been paid.
Damage due to:
- Improper installation, operation or maintenance.
- Misuse, abuse, neglect, or modification of the ROBERTS GORDON® VANTAGE® HEM in any way.
- Use of the ROBERTS GORDON® VANTAGE® HEM for other than its intended purpose.
- Incorrect gas or electrical supply, accident, fire, floods, acts of God, war, terrorism, or other casualty.
- Improper service, use of replacement parts or accessories not specified by Roberts-Gordon.
- Failure to install or maintain the ROBERTS GORDON® VANTAGE® HEM as directed in the Installation, Operation and Service manual.
- Relocation of the ROBERTS GORDON® VANTAGE® HEM after initial installation
- The use of the ROBERTS GORDON® VANTAGE® HEM in a corrosive atmosphere containing contaminants.
- The use of the ROBERTS GORDON® VANTAGE® HEM in the vicinity of a combustible or explosive material.
- Any defect in the ROBERTS GORDON® VANTAGE® HEM arising from a drawing, design, or specification supplied by or on behalf of the consumer.
- Damage incurred during shipment. Claim must be filed with carrier.

WARRANTY IS VOID IF:
The ROBERTS GORDON® VANTAGE® HEM is not installed by an electrician qualified in the installation and service of gas fired heating equipment.
You cannot prove original purchase date and required annual maintenance history.
The data plate and/or serial number are removed, defaced, modified or altered in any way.
The ownership of the ROBERTS GORDON® VANTAGE® HEM is moved or transferred. This warranty is nontransferable.
Roberts-Gordon LLC is not permitted to inspect the damaged controller and/or component parts.

READ YOUR INSTALLATION, OPERATION AND SERVICE MANUAL
If you have questions about your controller, contact your installing professional. Should you need Replacement Parts or have additional questions, call or write:

Roberts-Gordon LLC
1250 William Street
P.O. Box 44
Buffalo, New York 14240-0044
Telephone: +1.716.852.4400
Fax: +1.716.852.0854
Toll Free: 800.828.7450
www.robertsgordon.com

Roberts-Gordon LLC’s liability, and your exclusive remedy, under this warranty or any implied warranty (including the implied warranties of merchantability and fitness for a particular purpose) is limited to providing replacement parts during the term of this warranty. Some jurisdictions do not allow limitations on how long an implied warranty lasts to ROBERTS GORDON® VANTAGE® HEM, so this limitation may not apply to you. There are no rights, warranties or conditions, expressed or implied, statutory or otherwise, other than those contained in this warranty.

Roberts-Gordon LLC shall in no event be responsible for incidental or consequential damages or incur liability for damages in excess of the amount paid by you for the ROBERTS GORDON® VANTAGE® HEM. Some jurisdictions do not allow the exclusion of limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

Roberts-Gordon LLC shall not be responsible for failure to perform under the terms of this warranty if caused by circumstances out of its control, including but not limited to war, fire, flood, strike, government or court orders, acts of God, terrorism, unavailability of supplies, parts or power. No person is authorized to assume for Roberts-Gordon LLC any other warranty, obligation or liability.

LIMITATIONS ON AUTHORITY OF REPRESENTATIVES:
No representative of Roberts-Gordon LLC, other than an Executive Officer, has authority to change or extend these provisions. Changes or extensions shall be binding only if confirmed in writing by Roberts-Gordon LLC’s duly authorized Executive Officer.
OWNER WARRANTY REGISTRATION CARD

Mail or Fax to:  
Roberts Gordon LLC • 1250 William Street, P.O. Box 44 • Buffalo, NY 14240-0044 • Phone: 716-852-4400 • Fax: 716-852-0854
Toll Free: 800-828-7450 • www.robertsgordon.com

About the Owner:
Name:
Address:__________________________City:________________________State:_______Zip Code:________
Phone:__________________________Fax:________________________E-mail:________________

About the Installer:
Name:
Address:__________________________City:________________________State:_______Zip Code:________
Phone:__________________________Fax:________________________E-mail:________________

Purchased From (if different than installer):
Name:
Address:__________________________City:________________________State:_______Zip Code:________
Phone:__________________________Fax:________________________E-mail:________________

About your Heater:
Model#:__________________________Serial #:________________________Fuel:_________Installation Date:________

Type of Installation (check one):
 o Automotive  o Manufacturing  o Warehouse  o Recreational  o Aircraft
 o Public Building  o Office  o Retail  o Agricultural  o Other:________________

Installation Code and Annual Inspections: All installation and service of ROBERTS GORDON® equipment must be performed by a contractor qualified in the installation and service of equipment sold and supplied by Roberts-Gordon LLC and conform to all requirements set forth in the ROBERTS GORDON® manuals and all applicable governmental authorities pertaining to the installation, service, operation and labeling of the equipment.

To help facilitate optimum performance and safety, Roberts-Gordon LLC recommends that a qualified contractor conduct, at a minimum, annual inspections of your ROBERTS GORDON® equipment and perform service where necessary, using only replacement parts sold and supplied by Roberts-Gordon LLC.

These products are not for residential use.

This product is intended to assist licensed professionals in the exercise of their professional judgment.

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Attach this information to a wall near the ROBERTS GORDON® heater.

Read the Installation, Operation, and Service Manual thoroughly before installation, operation, or service.
Know your model number and installed configuration.
Model number and installed configuration are found on the burner and in the Installation, Operation and Service Manual.
Write the largest clearance dimensions with permanent ink according to your model number and configuration in the open spaces below.

OPERATING INSTRUCTIONS
1. STOP! Read all safety instructions on this information sheet.
2. Open the manual gas valve in the heater supply line.
3. Turn on electric power to the heater.
4. Set the thermostat to desired setting.

WARNING

Fire Hazard
Keep all flammable objects, liquids and vapors the minimum required clearances to combustibles away from heater.

Some objects will catch fire or explode when placed close to heater.

Failure to follow these instructions can result in death, injury or property damage.

TO TURN OFF THE HEATER
1. Set the thermostat to off or the lowest setting.

IF THE HEATER WILL NOT OPERATE, TO ENSURE YOUR SAFETY, FOLLOW THESE INSTRUCTIONS TO SHUT DOWN YOUR HEATER
1. Set the thermostat to off or the lowest setting.
2. Turn off electric power to the heater.
3. Turn off the manual gas valve in the heater supply line.
4. Call your registered installer/contractor qualified in the installation and service of gas-fired heating equipment.

Maintain __________ clearance to the side and __________ clearance below the heater from vehicles and combustible materials.

Roberts-Gordon LLC
1250 William Street
P.O. Box 44
Buffalo, NY 14240-0044 USA
Telephone: +1.716.852.4400
Fax: +1.716.852.0854
Toll Free: 800.828.7450

Installation Code and Annual Inspections:
All installation and service of ROBERTS GORDON® equipment must be performed by a contractor qualified in the installation and service of equipment sold and supplied by Roberts-Gordon and conform to all requirements set forth in the ROBERTS GORDON® manuals and all applicable governmental authorities pertaining to the installation, service, operation and labeling of the equipment. To help facilitate optimum performance and safety, Roberts-Gordon recommends that a qualified contractor conduct, at a minimum, annual inspections of your ROBERTS GORDON® equipment and perform service where necessary, using only replacement parts sold and supplied by Roberts-Gordon.

Further Information: Applications, engineering and detailed guidance on systems design, installation and equipment performance is available through ROBERTS GORDON® representatives. Please contact us for any further information you may require, including the Installation, Operation and Service Manual.

This product is not for residential use.

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www.robertsgordon.com

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